

**Please direct all  
communications to:**

P.O. Box 459  
Grand Central Station  
New York, NY 10163  
Fax: (212) 870-3003

## The General Service Office is Reopened to Visitors

Visitors are welcome to the General Service Office Monday through Friday, from 9 a.m. to 3 p.m.

Tours are scheduled at 10 a.m., 11 a.m., and 2 p.m., and last about 45 minutes.

On Fridays, G.S.O. hosts an open A.A. meeting at 11 a.m. There is also a guided tour offered after the meeting at 12:15 p.m.

### Schedule Your Visit to GSO

For more information and to schedule your visit, email [gsotours@aa.org](mailto:gsotours@aa.org) or call 212-870-3430.

Please note that in accordance with building policy, all visitors must register in advance to gain access to the building. Accordingly, we strongly recommend that individuals contact us prior to their visit so that we can enter them into the building's security system. In addition, groups of 10 or more must contact us ahead of time to schedule their visit so that we can best prepare for their time at the General Service Office.

### COVID-19 Policy

The health and safety of visitors and staff is our top priority. During the initial period of reopening, all visitors must wear a facial covering throughout their stay. We ask that individuals refrain from visiting if they have symptoms of COVID-19, have been diagnosed with COVID-19 within the past 14 days, or have been in close contact with someone infected with or experiencing symptoms of COVID-19 within the past 14 days.

We will continue to update this page with any revised information regarding our reopening status and safety guidelines, based on guidance from public health authorities.

### Purchasing Literature

We understand that visitors may wish to purchase literature while at G.S.O. Unfortunately, under the terms of our lease agreement with the building that houses G.S.O. offices, we cannot sell merchandise or function as a bookstore. You may purchase literature at our online bookstore, <https://onlineliterature.aa.org>, or from area Intergroups/Central Offices.